

31 October 2024

Dear

Reference ATISN 22000

Thank you for your email of 8 October 2024 requesting the following information for the last five years:

- *Any notification relating to a death/injury/near miss/damage where any type of laser has been the cause/involved and If possible, with the information containing type of laser*

No notifications were received of any incidents caused by a laser machine that was used during treatment.

- *In regard to injury/damage, any data we hold on severity and type, e.g. eye injury, burn to arm, fire etc.*

There were two notifications received in the last 5 years and the following injuries were sustained:

- Skin Infection to patient's face
- Blisters/allergic reaction to patient's arm
- *Also, if held, any information on the cause of the incident, e.g. operator error, equipment malfunction etc.*

The cause of the two incidents were as follows:

- Skin Infection - Known risk factor
- Blisters/allergic reaction - Patient not following aftercare advice

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely