

Dear

Reference ATISN 20865

Thank you for your information request received on 20 August 2024.

A response to your information request is provided below:

1. *Can you confirm that since 2004 when HIW set up there has been only a phone survey (2023) of Argyle Street GP Surgery, Pembroke Dock and no physical visit.*

HIW started inspecting GP surgeries in 2015. Prior to this, HIW conducted a pilot of GP surgery inspections in 2014. As part of the pilot, Argyle Medical Group Practice was inspected on 30 October 2014.

2. *How many special reviews have been carried out since 2004 by the Inspectorate where there were concerns regarding standard of care and did any of these include a GP surgery.*

A total of 8 special reviews have been carried out by HIW.

We have decided to withhold the information relating to concerns about standard of care and whether they related to a GP surgery, as this is exempt from disclosure under **Section 21 - Information accessible to applicant by other means** of the Freedom of Information Act. This is because the findings of the special reviews are provided within the reports which are available on our website at this [link](#).

3. *How many GP surgeries have been physically visited since 2004*

As advised at point 1, a pilot of GP Surgery inspections was undertaken in 2014 and the rollout of GP Surgery inspections was introduced in 2015. Details on the number of GP Surgery inspections have been provided below from 2014 to the date of your request, 20 August 2024:

Year	Total
2014-2015	34 on-site inspections of General Practices were undertaken as part of a GP Inspection pilot project
2015-2016	27 on-site inspections of General Practices were completed.
2016-2017	27 on-site inspections of General Practices were completed
2017-2018	32 on-site inspections of General Practices were completed.
2018-2019	20 on-site inspections of General Practices were completed.
2019-2020	25 on-site inspections of General Practices were completed.

2020-2021	8 quality checks were undertaken. There were no on-site inspections of General Practices due to the Covid Pandemic
2021-2022	25 quality checks were undertaken. There were no on-site inspections of General Practices due to the Covid Pandemic
2022-2023	11 on-site inspections and 9 quality checks of General Practices were completed
2023-2024	21 on-site inspections of General Practices were completed
2024 - 20 August 2024	4 on-site inspections of General Practices were completed.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: Freedomofinformation@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely