

25 July 2024

Dear

**Reference - ATISN - 20754**

Thank you for your email of 12 July 2024 requesting the following information for dental practices in Wales:

- 1) Practice name
- 2) Address with zip code
- 3) Contact number
- 4) Practice manager
- 5) Number of dentists
- 6) Number of hygienists
- 7) URL

You can find information relating to parts 1, 2, and 3 of your request on our website, available to download via the following [link](#). In order to gather the information requested in parts 4, 5, 6 and 7, we would need to review 529 dental practice registration records and we have estimated this taking at least 30 hours.

Section 12 of the Freedom of Information Act does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit. Regulation 3 of the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 sets out that the appropriate limit is £600. Regulation 4(4) states that the cost of the time which you expect to spend dealing with the request must be estimated at a rate of £25 per hour. This means that the request would exceed the appropriate limit if complying would take more than 24 hours of work. Therefore, on this basis, we are unable to provide this information as it would exceed the appropriate limit.

HIW operates within the Welsh Government's framework for handling Freedom of Information requests. If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [Freedomofinformation@gov.wales](mailto:Freedomofinformation@gov.wales)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely