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Bwrdd Iechyd Prifysgol
Bae Abertawe
Swansea Bay Universit
Health Board

Cadeirydd /Chair: [REDACTED]
Prif Weithredwr Dros Dro/Interim Chief Executive: [REDACTED]

gofalu am ein gilydd, cydweithio, gwella bob amser
caring for each other, working together, always improving


Pencadlys Bwrdd Iechyd Prifysgol Bae Abertawe

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Rydym yn croesawu gohebiaeth yn y Gymraeg ac yn y Saesneg. We welcome correspondence in Welsh or English.

 01639 683302

Dyddiad/Date: 11th March 2024

[REDACTED]
[REDACTED]
**NHS Wales Chief Executive Health and Social
Services Group
Welsh Government**

Sent via email to: [REDACTED]

Dear [REDACTED]

I thought it would be helpful to update you on the progress of the independent review. I have recently received an update from the Oversight Panel Chair confirming that most of the panel members have now been appointed following a series of interviews over January and February. Formal contracts have yet to be signed, but the Chair is hopeful that she will be in a position to announce the Oversight Panel shortly. The review team for each stream of the work (clinical review, patient experience and leadership/governance) have been identified and are ready to start once the Terms of Reference are finalised.

During the course of her interviews with potential panel members, the Chair has developed her thinking, in particular about the finalising of the Terms of Reference. She intends to ask for comments on the draft Terms of Reference from members of staff and the public for a set period of time, prior to consideration and finalising by the Oversight Panel. She has also asked for an organogram to be designed [REDACTED] to clarify roles and responsibilities and emphasise that both patient and staff voice will be heard. I am very supportive of this approach. I am conscious that there has been an inevitable hiatus following the appointment of the independent Chair while she interviews Oversight Panel members and some of the structures are put in place [REDACTED] to support the collection and analysis of data. This hiatus has led to



questions from some families about the level of patient involvement and that we are trying to limit this. As you know, patient involvement and hearing patients' experiences is a central theme of the overall review, and providing patients, public and staff with the opportunity to comment on the Terms of Reference before they are finalised by the Oversight Panel will, I hope, provide reassurance of this and build trust between families and the independent Oversight Panel.

The next steps as advised by the Chair as follows:

- a. Once the Oversight Panel is fully appointed:
 - i. [REDACTED] will announce the panel along with a revised draft of the Terms of Reference and confirm that the Chair is seeking patient and staff views on the same before finalisation. The announcement will contain an independent email address managed [REDACTED] for responses. The announcement will also have an organogram setting out how the review will work - a key focus will be how the patient voice will be heard. This will provide a 21 day window for responses.
 - ii. Oversight Panel to consider feedback and finalise Terms of Reference.
 - iii. Review teams commence work.

Clearly the exact timings are dependent on confirming the Oversight Panel so out of our hands. I am hopeful however that we ought to be able to commence the review itself in April.

Yours sincerely

[REDACTED]
Chair
Swansea Bay University Health Board