1. Digital Transformation Strategy - Please provide an online or PDF copy.

The Welsh Government's Digital Action Plan is published in the Welsh Government website. Here is the link.

https://gov.wales/sites/default/files/publications/2019-07/digital-action-plan-2017-to-2020.pdf

It is in the process of being updated and a new version will be published in due course."

2. Electronic Point of Sale (EPOS) System/Support. The details we require are:

2.1 Incumbent Suppliers for onsite / remote hardware & Support Maintenance Services.
ECR Retail Systems Ltd

2.2 Contract value.
This contract has only recently been awarded. We are unable to provide this information as we have not yet finalised all costs.

2.3 Chosen Framework/contract (& any sub lots)
Procurement undertaken via OJEU.

2.4 Start date & duration of contract.
15/04/2021 4 years

2.5 End date / duration / extension option of contract
14/04/2025. Option for a further two 1 year extensions.

2.6 Please provide any details of any new epos related technology deployment in 2021/22
New ePOS, online shop, membership and ticketing solution being implemented for Cadw sites.

2.7 Who is the senior officer (outside of procurement) responsible for this contract?
Gwydion Griffiths.

3. Public Guest Wi-Fi:

3.1 Do you have a guest Wi-Fi portal and which company manages this for you?
No we do not have a portal. We have a guest Wi-Fi with password only.

3.2 If not, are you planning to add this service and any branded content?
No.

3.3 Footfall – How do you currently measure this within town centres as part of the Gov Funded regeneration grant.

The Transforming Towns: support to improve town centres fund is available to Local Authorities and not applicable to the Welsh Government.
https://gov.wales/support-improve-town-centres

3.4 Do you currently require a Wi-Fi survey to improve service performance?

No.

4. Cabling: CAT5 / CAT5e / CAT6 / Fibre

4.1 Who is your current contractor for the above?

We do not have a specific cabling contractor. If required for an office refurbishment it will form part of the tendering process for the complete works.

4.2 What is your chosen framework to tender for Cabling projects?

Welsh Government has a facilities management contract which the prime contractor tenders for the works.

4.3 Do you have any forthcoming cabling tenders or projects in 2021/22?

No projects currently in train.

5. Smart Cities: Next Generation Customer experience

Welsh Government is providing funding to Local Authorities that will support the recovery from the economic impacts of coronavirus and to encourage innovation in IOT technologies: More than £2.8 million to support mid and west Wales projects | GOV.WALES

5.1 IoT – Are you implementing/planning on any of the following: Interactive Kiosks, Digital Signage, Cashless parking, Machine to Machine Telemetry, Remote Machine Monitoring

No.

5.2 5G/ SD WAN/ Wireless WAN

5.3 What are the digital technologies your authority is planning to deploy in relation to smart cities in the next 1-3 years?

Please refer to the press release above.

5.4 Mobility – Fleet/Vehicle & Pop-up connectivity – Do you currently use remote digital connectivity for your fleets what contracts for hardware do you have in place?

No.

5.5 If not to above, are you planning to use in future? Please state each Department i.e. Refuse rubbish collect and analytics reporting.

No plans currently.

5.6 COVID-19 – what plans from an IT perspective do you have for return to work – i.e. what proportion of the work force do you think will return to the office.
These plans are currently being developed.

5.7 Branch – primary and secondary fail over in buildings/offices etc utilising 4g and 5g (5g smart cities) plus Working from Home/Home Office
Not applicable.

5.8 COVID-19 – do they support pop up testing and vaccinations?
Not applicable.

5.9 Branch Connectivity – what contracts in place for inbuilding networking/Wi-Fi – who provides signage and P.O.S connectivity.
We have interpreted this question to refer to how Wi-Fi is provided on our premises. The Welsh Government does not have a single contract with a service provider for Wi-Fi. Welsh Government has purchased the hardware and it is managed by an in house team. We supplement this with contracts which are in place for software and hardware support and maintenance along with software licences with the relevant technology vendors for the solution.

6. Contacts: Please provide the name, email, telephone contact for the senior IT staff within your organisation responsible for:

6.1 IT Services – David Milner

6.2 IT Infrastructure/Operations – David Milner

6.3 Digital Transformation – Glyn Jones

6.4 IT Procurement – David Nicholson