

## **ATISN 14317 Mobile and Telephony contracts**

Under the Freedom of Information Act, could you please kindly answer the questions below?

### **Telephony System**

**1. What is your current telephony system?**

- Mitel (VoIP)
- BT (SIPs services)

**2. How many users of the telephony system?**

- There are 6000 users of the telephony system

**3. When is the contract up for renewal?**

- Mitel contract is due for renewal on 31<sup>st</sup> December 2021
- BT contract is due for renewal on 30<sup>th</sup> November 2021

**4. If it isn't a VoIP system, will that be a consideration for the next contract cycle?**

- The Welsh Government telephony system is already VoIP

**5. The name and email address of the primary contact for this contract?**

- David Nicholson, [david.nicholson@gov.wales](mailto:david.nicholson@gov.wales)

**6. Current annual spend?**

- Mitel spend in the last 12 months was £381,056.85
- BT spend from January 2019 to December 2019 was £114,000.00 (2020 charges have not as yet been received).

### **Mobile phone contracts**

**1. Who is your current mobile phone provider?**

- EE
- Vodafone

**2. How many mobile connections?**

- EE 1754 connections
- Vodafone 801 connections

**3. When is the contract up for renewal?**

- EE contract is due for renewal on 18th July 2021
- Vodafone contract is due for renewal on 28th November 2021

**4. How long do you contract for (24 or 36 months)?**

- 24 months with both EE and Vodafone

**5. The name and email address of the primary contact for this contract?**

- Neil James, [neil.james2@gov.wales](mailto:neil.james2@gov.wales)

**6. Current annual spend?**

- EE spend in the last 12 months was £443,638.68
- Vodafone spend in the last 12 months was £114,820.61

### **Crown Commercial Services frameworks**

**1. Do you procure through the Networks Services 2 framework? (RM3808 previously RM1045)**

- Yes, we have procured our Mobile telephony through RM3808 and previously RM1045.

**2. Do you procure through the G-Cloud framework?**

- Yes. We procure other services through the G-Cloud framework.