



Llywodraeth Cymru
Welsh Government

06/08/2019

Dear _____,

Complaint in respect of ATISN 13286 Funding for teaching

As I mentioned in my email of 24 July, an internal review has now been conducted in relation to your complaint in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests](#) for Information.

A search of Welsh Government (WG) records and finance system was undertaken and no information about WG directly funding Professional Learning (PL) private teaching agencies was found. In addition, as part of this search we did not identify any other information regarding public funds being paid to private teaching agencies to provide continuing professional development for supply teachers and other temporary staff.

I am unable to comment about the information passed to you by an agency worker during a New Directions training course last year.

I am content that your complaint has been investigated in accordance with the WG procedure mentioned above and no information was found.

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
1 Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Telephone: 0845 6010987 (local rate)
Email: ask@ombudsman-wales.org.uk

Yours Sincerely

Ruth Conway
Deputy Director Support for Learners Division
Education Directorate
Welsh Government