



02 March 2018

Dear ,

ATISN 12067 Hwb platform

Thank you for your request which I received on 13 February 2018. The information you requested is provided below.

1	How many live accounts are there currently for Hwb?	As at 31/01/2018 there are 308,225 live accounts
2	How many of those accounts are for: a)primary school students, and b)secondary school students	We only record the total student account numbers. This is 260,014 as at 31/01/2018.
3	How many unique users have logged in to the Hwb platform this school year (i.e. Since 1st September 2017)?	Between 1st September 2017 and 16th February 2018, 184,410 unique users have logged into Hwb.
4	How many unique users logged in to the Hwb platform in January 2018?	111,107 unique users
5	How many unique users logged in to the Hwb platform in December 2017?	85,558 unique users
6	How many unique users logged in to the Hwb platform in November 2017?	108,360 unique users
7	How many unique users accessed Office 365 through the Hwb platform during each of the time periods in questions 3-6?	We don't capture unique user logins to Office 365 from Hwb. We are only able to provide month by month click through data. These are the total 'click through' actions from Hwb to O365 for each month:
	January 2018	419,099
	December 2017	313,358
	November 2017	462,435

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.



	October 2017	454,753
	September 2017	319,579
8	How many unique users accessed J2E through the Hwb platform during each of the time periods in questions 3-6?	We don't capture unique user logins to J2e from Hwb. We are only able to provide month by month click through data. These are the total 'click through' actions from Hwb to J2e for each month:
	January 2018	308,049
	December 2017	219,128
	November 2017	309,783
	October 2017	332,291
	September 2017	193,232

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely