



Ein cyf/Our ref: ATISN 12056

12 February 2018

Dear ,

ATISN 12056 – Informatics Service Provider

Thank you for your request which I received on 08 February 2018. You asked for the following information:

Details in relation to why NHS Wales Informatics Service have dropped EMIS as a preferred provider. Media has just reported it as EMIS' unwillingness to meet a large number of criteria. I would like to know on a high-level what are these criteria, how critical they are to the GP services - considering EMIS has been a main provider for so long, presumably providing fine services, what could be the stumbling blocks so major that NHS Wales is willing to go through the costs and many issues of changing IT provider?

I have interpreted this as a request for:

The criteria used by NHS Wales Informatics Service (NWIS) in the decision which will remove EMIS as the preferred provider for the IT system used by GPs.

The Welsh Government does not hold this information.

You may be able to source this information by making a request to the NHS Wales Informatics Service (NWIS). They can be contacted at the following address:

NHS Wales Informatics Service
Tŷ Glan-yr-Afon,
21 Cowbridge Road East,
Cardiff CF11 9AD



Grŵp Iechyd a Gwasanaethau Cymdeithasol
• Health and Social Services Group
Parc Cathays • Cathays Park
Caerdydd • Cardiff • CF10 3NQ

E-bost • E-mail: HSSBriefingsandMeeting@gov.wales
Ffôn • Tel: 0300 0251329

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

or

NWIS_foirequest@wales.nhs.uk

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: FreedomofInformationOfficer@gov.wales

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. However, please note the Commissioner will not normally investigate a complaint until it has been through our own internal review process. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

The request you sent me contains personal information about you – for example, your name and address. I will only use this personal information in accordance with the Data Protection Act 1998 to deal with your request and any matters which arise as a result of it. I will keep your personal information and all other information relating to your request for three years from the date on which your request is finally closed. Your personal information will then be disposed of securely.

Any information released under the Freedom of Information Act 2000 or Environmental Information Regulations 2004 will be listed in the Welsh Government's Disclosure Log (at <http://wales.gov.uk/about/foi/responses/?lang=en>).

Yours sincerely,