



Ein cyf/Our ref ATISN 11865

19 January 2018

Dear ,

**Request for Information – ATISN 11865**

I wrote to you on 4 January regarding your request for information on the T9 bus service between Cardiff and Cardiff Airport. You asked for the following information:

1. What is the annual cost to the public purse of the T9 bus service that runs between Cardiff and Cardiff Airport?
2. How many paying passengers used the service month by month in 2016 - 2017?
3. What is the cost per mile of each passenger journey?

I confirm we hold some information caught by your request. For your first question I can confirm that in 2016-17 we made available to the Vale of Glamorgan Council £455,780 in revenue funding to subsidise the T9 Cardiff Airport Express bus service as part of the contract it has with the bus operator, on our behalf.

The information we hold in response to your second question is the total number of passengers carried. A monthly breakdown for the T9 service for 2016-2017 is as follows:



E&T FoI  
Welsh Government  
Treforest - QED Centre  
Main Avenue  
Treforest Industrial Estate  
Pontypridd  
CF37 5YR

RhyddidGwyb.EconomiaThrafnidiaeth@llyw.cymru  
FOI.EconomyandTransport@gov.wales  
www.gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

| <b>Month/Year</b> | <b>No of passengers</b> |
|-------------------|-------------------------|
| April 2016        | 8,653                   |
| May 2016          | 10,695                  |
| June 2016         | 13,358                  |
| July 2016         | 14,589                  |
| August 2016       | 14,500                  |
| July 2016         | 14,589                  |
| August 2016       | 14,500                  |
| September 2016    | 14,954                  |
| October 2016      | 10,390                  |
| November 2016     | 11,140                  |
| December 2016     | 10,300                  |
| January 2017      | 8,937                   |
| February 2017     | 10,360                  |
| March 2017        | 13,223                  |

We do not hold information on service mileage.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ  
or [FreedomOfInformationOfficer@wales.gsi.gov.uk](mailto:FreedomOfInformationOfficer@wales.gsi.gov.uk).

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner may be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely