

03 January 2018

Dear

## Request for Information - ATISN 11821

Thank you for your request for information received on 2 December.

I have been unable to find any recorded information meeting the description of your request.

Our response to a previous information request we received from you (reference ATISN 11329) provided information on the process to be followed when Service Users or their representatives wish to raise concerns regarding the content of court reports. For ease of reference, I have set this out below.

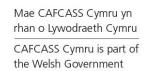
If Service Users or their representatives raise concerns about factual errors in the report prior to the court hearing, the Family Court Advisor may make amendments prior to submission to the court. If these concerns are not raised prior to the hearing, Service Users can raise issues during the court proceedings when they have the opportunity to challenge the evidence being presented.

If you are dissatisfied with the handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to:

Nigel Brown Chief Executive Cafcass Cymru Sarn Mynach Llandudno Junction Conwy LL31 9RZ

Tîm Cefnogaeth Ganolog • Central Support Team Cafcass Cymru Sarn Mynach Cyffordd Llandudno • Llandudno Junction Conwy LL31 9RZ Ffôn • Tel 03000 625500









You also have the right to complain to the Information Commissioner. Normally, however, you should pursue the matter through our internal procedure before you complain to the Information Commissioner.

The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House

Water Lane

Wilmslow Tel: 01625 545 745 Cheshire Fax: 01625 524 510

SK9 5AF Email: <a href="mailto:casework@ico.gsi.gov.uk">casework@ico.gsi.gov.uk</a>

## Yours sincerely

Rydym yn croesawu gohebiaeth Gymraeg. Cewch ateb Cymraeg i bob gohebiaeth Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome correspondence in Welsh. Correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not involve any delay.



