



Our Ref: ATISN 11684
Date: 18 December 2017

Dear _____,

Complaint in respect of ATISN 11684

Further to your complaint of November 20, I have undertaken a review of the Welsh Government's response to your request for information. Your complaint was specifically in relation to our response to question 1 of your original request:

The average time the Welsh Government has taken to release FoI request answers in each of the last 5 available years.

In our response, whilst we confirmed that the Welsh Government held certain information of that description, it would exceed the 'appropriate limit' for us to provide it to you. This part of your request was therefore refused under section 12 of the Freedom of Information Act and an explanation as to how we arrived at that conclusion was provided.

In your complaint, you stated that the Scottish Government was able to provide information relating to the same request made to them and so you saw no reason why the Welsh Government could not respond in the same way.

As was set out in our original response, the Welsh Government's Request For Information (RFI) Tracking System has been designed to capture and produce information in relation to whether a request has been responded to on time or is late. As there is no requirement under the Act to record the average time taken to respond to requests over the course of a year, this functionality was not built into the system when it was originally designed. The RFI is bespoke to Welsh Government and does not necessarily mirror the same functionality as the system in use by Scottish Government.

I am unable to comment on responses to the Freedom of Information Act that have been made by other public authorities or the means by which they provided their information, but I



can confirm that as far as Welsh Government goes, providing the information you have requested in your question above could not be done via a simple interrogation of the database and that to provide it would involve officials carrying out the tasks set out in our original response. As this exercise would exceed the appropriate limit, I am satisfied that our original response was correct and that question1 of your request should continue to be refused under section12 of the Freedom of Information Act. To that end, I do not uphold your complaint.

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
1 Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Telephone: 0845 6010987 (local rate)
Email: ask@ombudsman-wales.org.uk

Yours sincerely



JOANNA JORDAN

Cyfarwyddwr Iechyd Meddwl, Llywodraethiant a Gwasanaethau Corfforaethol y GIG
Director of Mental Health, NHS Governance and Corporate Services