



23 November 2017

Dear ,

ATISN 111695 Hwb Queries

Thank you for your request which I received on 8 November 2017. You asked for:

- What was the TOTAL cost of setting up Hwb for every school, teacher and pupil in Wales please?
- In view of the investment by the Welsh Government in Hwb since 2014, how many schools, teachers and pupils are actually entitled to engage with it and how many are actually using it?

The Hwb platform is delivered under contract with CDSM Interactive Solutions Ltd. Total contract value since award in January 2014 to date is £2,351,364.81.

Every maintained school in Wales has been provisioned with user names to access the Hwb platform, in addition to wider education stakeholders such as local authority and regional education consortia staff. There are currently 552,042 live accounts.

A total of 286,675 unique users have accessed the Hwb platform to date. The platform is receiving around 28,000 daily logins and over 2.9m monthly page views.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.



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or Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely