



Llywodraeth Cymru
Welsh Government

Our Ref: ATISN 11625

19 October 2017

Dear ,

ATISN 11625 – National Emergency Pressures Escalation and De-Escalation Plan

Thank you for your request to the Welsh Government for the following information under the Freedom of Information Act (2000) received on 11 October. You asked for the following information with reference to the National Emergency Pressures Escalation and De-Escalation Plan:

- on how many days in the previous 12 months were Welsh emergency departments at level 4, providing the answer by emergency department?
- on how many days in the previous 12 months were Welsh emergency departments at level 5, providing the answer by emergency department?
- on how many days in the previous 12 months were Welsh emergency departments at level 6, providing the answer by emergency department?

The Welsh Government does not hold this information. While we do have sight of some of this operational information via the NHS Wales Unified Access Gateway, we are not able to download, store or analyse this information on a 'trend' basis in the manner required in this request.

In this context, you may wish to consider contacting the NHS Wales Informatics Service directly. I have attached a link to the contact details for NWIS here:

<http://www.wales.nhs.uk/nwis/page/52504>

The request you sent contains personal data about you, for example, your name, telephone number and email address. I will only use this personal data in accordance with the Data Protection Act 1998 to deal with your request and any matters which arise as a result of it. I will keep your personal data and all other information relating to your request for three years from the date on which your request is finally closed. Your personal data will then be disposed of securely.



If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,