



Llywodraeth Cymru
Welsh Government

Ein cyf/Our ref ATISN 11469

22 September 2017

Dear ,

Request for Information – ATISN 11469

I wrote to you on 13 September following your e-mail of complaint of 8 September which we received on 11 September, 2017.

I have conducted an internal review of your request in accordance with the procedure outlined in the [Welsh Government's Practical Guide for Making Requests for Information](#) which is available by post on request, or via the internet.

I note that you submitted a request for information on 10 August in which you asked when the 'problem part' of the A55 was built and when the M4 missing link was put into use compared with the A55. Your request was acknowledged on 15 August. As the Welsh Government did not understand what you meant by 'problem part' of the A55, you were asked to clarify to which section of the A55 you were referring. In your response of 15 August you commented 'I do not know which area it is because it was a passing comment in a meeting with transport staff'.

Under section 1(3) of the Freedom of Information Act, a public authority is not obliged to comply with a request for information where it:

(a) reasonably requires further information in order to identify and locate the information requested, and



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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

(b) has informed the applicant of that requirement.

In our response of 8 September, given you had been unable to provide any further information or clarification on which part of the A55 you were referring to, you were not provided with a response to that part of your request as we were unable to identify the information you were seeking. You were advised that the M4 missing link was fully operational in 1994.

I have reviewed your request, your subsequent e-mail correspondence and the response you received. I am satisfied that given you were unable to provide any further clarification about what information you wanted us to search for in relation to the A55, the response you received on 8 September is correct.

To conclude, I do not uphold your complaint and I trust the above provides a clearer explanation of our position on this matter.

If you remain dissatisfied with this response you also have the right to complain to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Tel: 01625 545 745
Fax: 01625 524 510
Email: casework@ico.gsi.gov.uk

Also, if you think that there has been maladministration in dealing with your request, you have the option to make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
1 Ffordd yr Hen Gae, Pencoed, Bridgend, CF35 5LJ

Telephone: 0845 6010987 (local rate)
Email: ask@ombudsman-wales.org.uk

Yours sincerely

Simon Jones
Director Transport and ICT Infrastructure