



Parod at y Dyfodol

cefnogi Gweinidogion i gyflawni dros Gymru

Fit for the Future

supporting Ministers to deliver for Wales



Llywodraeth Cymru
Welsh Government

Department for Health, Social Services and Children

*Improving health, preventing illness, reducing
inequality*



Since the Programme
for Government was
published, our
achievements have
included:

Together for Wales

A 5 year strategy for the NHS based around community services and placing prevention, quality and transparency at the heart of healthcare



Choose Well campaign



Find Your Local Services
Postcode



[Choose Well](#) [News](#) [For Professionals](#) [Contact](#)

Emergency Department (A&E) or 999
Choking. Chest Pain. Blacking Out. Blood Loss. Serious Injury.

Minor Injuries Unit
Cuts. Bites. Sprains.

GP, Out of Hours Services or Dental Service
Vomiting. Ear Pain. Painful Cough. Toothache.

Pharmacist
Diarrhoea. Runny Nose. Upset Stomach. Headache.

NHS Direct Wales
Flu-like symptoms? Unwell? Unsure? Need Help?

Self Care
Hangover. Grazed Knee. Sore Throat. Cough.

Choosing the right NHS Wales service if you become ill or are injured

Choose Well will help you decide if you need medical attention if you get sick. It explains what each NHS service does, and when it should be used.

Choosing Well means that you and your family will get the best treatment. It also allows busy NHS services to help the people who need them most.

If you don't know which option to choose, please [contact NHS Direct Wales](#) on 0845 46 47

Free download

Download the free Choose Well app (iPhone and iPad) from the [app store](#). Android version to follow.

For Professionals

 Important information for all health and social care staff

Latest tweets

The facts about 5 supposed "energy boosters" <http://t.co/GDBKikrV>
Tue, 17 Jul 2012 13:16:44 +0000

[FOLLOW US ON Twitter](#)

Choose Well campaign

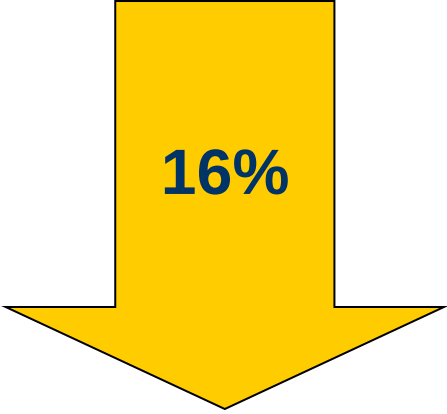
Aims to direct people to the most appropriate health service and reduce pressure on A&E

As part of the campaign, we launched the Welsh Government's first ever smartphone app to enable instant information on local health services

So far, the campaign has reduced A&E attendances by more than **16,000**

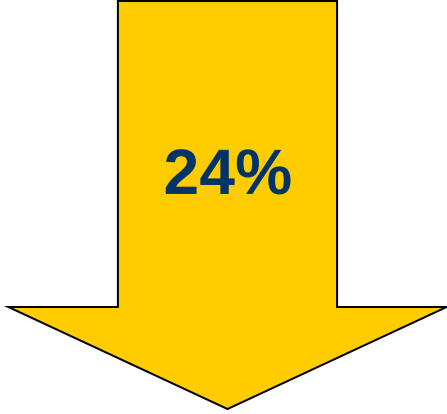


Respiratory conditions



16%

Reduction in the number of
emergency admissions



24%

Reduction in the number of
emergency re-admissions

Saving the NHS money and contributing to better patient outcomes
by providing more care in community settings

National Clinical Forum

Established to give independent advice to Local Health Boards on their plans to ensure that they stand up to clinical best practice and deliver services of the highest quality



Improvements to dignity in patient care



A survey on how patients are communicated with, kept clean, and how well they eat, drink, sleep, feel safe and valued while in hospital showed **95% patient satisfaction rates**



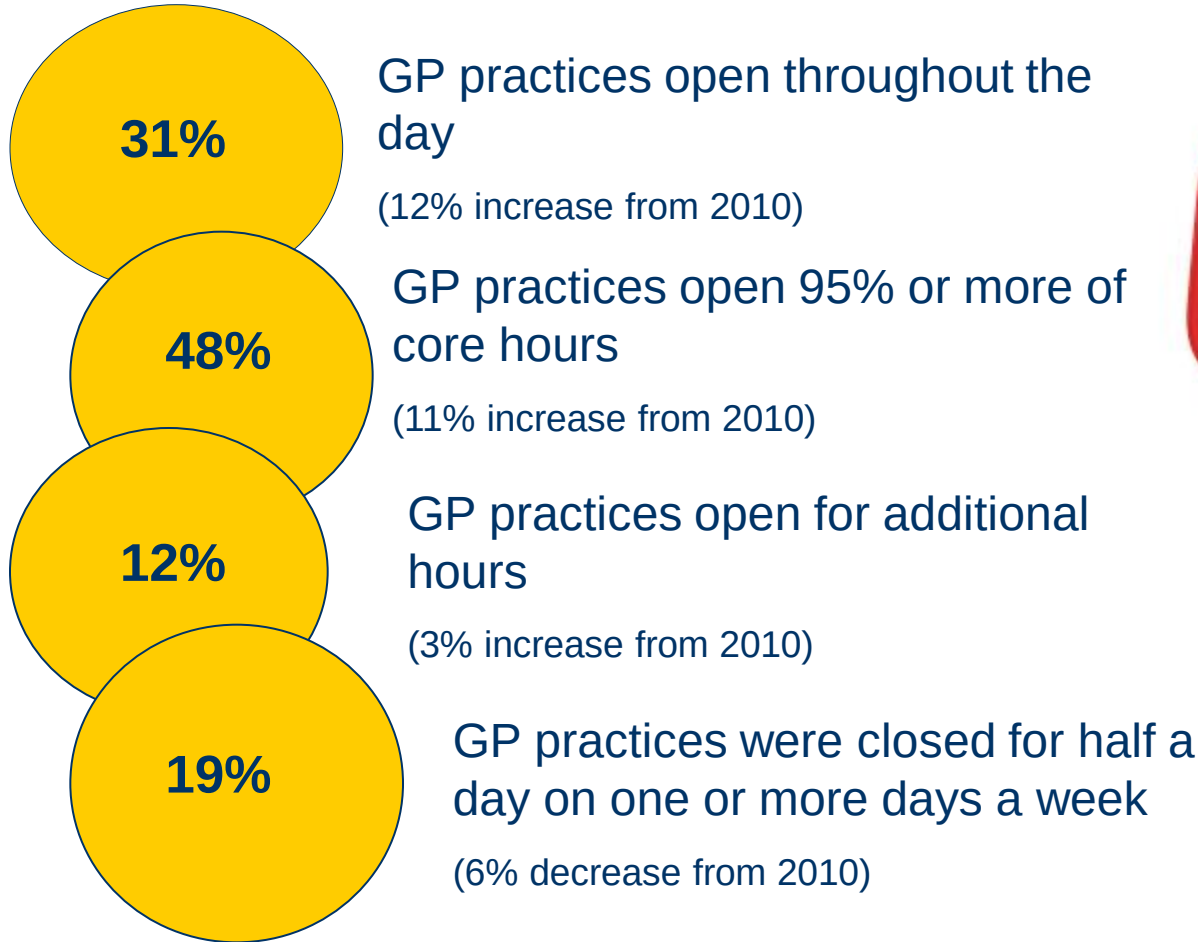
Making better use of IT to improve access to health services

More than **8,000 patients** are now able to book GP appointments through My Health Online and the system will be available for the majority of GP practices by December 2012



Improved access to GPs

In 2011:



Cutting waiting times

By the end of March 2012, all
health boards except one
eliminated patient waits of over 36
weeks



Improved ambulance response times



The best sustained performance since the target was introduced



Increased immunisation rates

Uptake of MMR vaccination at 5 years of age **increased to more than 95%** and there was the highest ever uptake of the second dose of the MMR



Food Hygiene Rating Bill

We brought forward the UK's first mandatory food hygiene rating scheme



Organ donation



We introduced a draft **Human Transplantation (Wales) Bill** for an opt-out system of organ donation



Social care reform



We published consultation for a Social Services (Wales) Bill - a major piece of legislation to reform social care



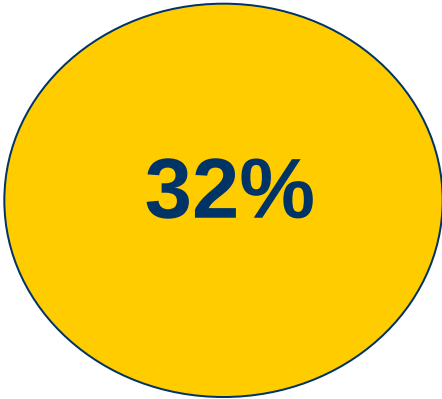
Supporting carers



We implemented the **Carer's Measure** – helping support thousands of unpaid carers in Wales

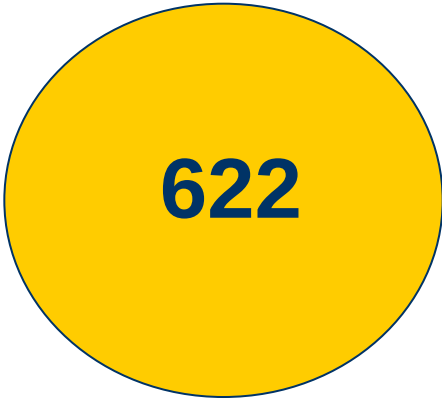


Reduced healthcare acquired infections



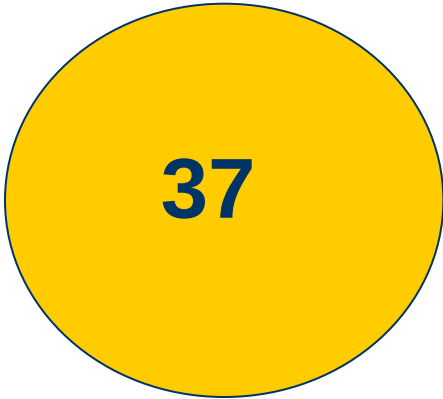
32%

A reduction of more than 32% in C.difficile infections...



622

...meaning that 622 fewer patients were affected...



37

...and about **37 lives were saved**



New strategic plans issued for

Maternity
services

Cancer

Mental health

Oral health

Strokes



Improvements to stroke services

All **7** health boards are delivering fast access to thrombolysis – clot busting drugs which **improve survival rates**



Annual public health campaigns



Change4Life now covers alcohol as well as healthy eating and physical activity

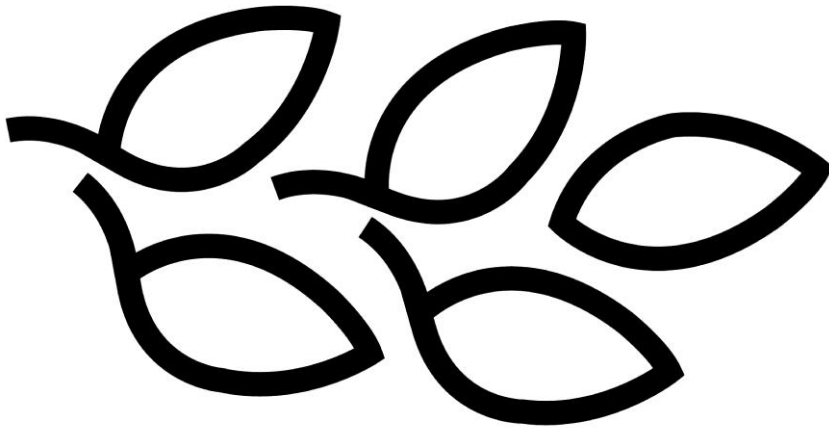
The Fresh Start campaign encourages people to stop smoking in cars



Creating healthier schools and hospitals

99% of schools are actively involved in the Welsh Network of Healthy School Schemes...

Welsh Network of Healthy School Schemes



Cynlluniau Ysgolion Iach - Rhwydwaith Cymru

...and more
hospitals are
banning
smoking on
their grounds

Developing integrated services to support families

Including expanding
Integrated Family Support
Teams in 10 areas of
Wales with more to come in
2012 and beyond



Restricting access to tobacco for under 18s



We delivered a ban on vending machines selling tobacco products



Play and recreation provision



We consulted on a Welsh measure that will place a duty on local authorities to assess the provision of play and recreational opportunities for children in their areas



Designed to Smile

Helping children to have healthier teeth



Designed to Smile is now rolled out and operating in deprived areas across the whole of Wales – more than **62,000 children** are now participating in the scheme, delivered through 954 schools

