



8 September 2017

Dear ,

Request for Information – ATISN 11523

I wrote to you on 1 September regarding your request for information. In your request you asked:

1. Will the funding address the lack of connectivity/reliability between Trawscymru services in Aberystwyth which I have repeatedly highlighted to Trawscymru/Welsh government over the past 2 years?
2. If it will address the lack of connectivity/reliability between Trawscymru services in Aberystwyth, how will it do so?
3. Will any action be taken by Trawscymru in the Gwynedd Council area to stop unnecessary delays to Trawscymru T2 Southbound departures in Dolgellau (which leads to lack of connectivity/reliability in Aberystwyth with other Trawscymru services going South from Aberystwyth)?
4. Could you please provide a breakdown of the £425,000 spend i.e. on which Trawscymru services and for what reason?
5. If the funding is available straight away could you please indicate on what date bus users can expect to see “improved bus reliability and reduced journey times”?

Please note that the Freedom of Information Act 2000 only applies to a request that seeks access to what is held as recorded information. We are not required under the Act to create “new” information in order to respond to an FoI request. As such, a request asking for us to explain an action is not a valid FoI request and I do not consider questions 1, 2, 3 and 5 of your request to be a valid request under the FOIA.



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In response to question 4, the scheme aims to improve accessibility to services within Powys and across borders into neighbouring counties through a range of local bus service interventions where they will enhance strategically important bus corridors through investment in passenger waiting and information infrastructure.

Part A is the continuation of the enhancement to the passenger waiting infrastructure along the T6 (Brecon to Swansea) bus corridor and Part B is the introduction of 'Smart Passenger Information' at key transport interchanges, which will then be rolled out further across the T4 & T6 corridors.

Through this investment, Powys are seeking to introduce a 'step change' in the way that passengers view public transport and introduce a consistent quality standard across the network where passengers feel reassured about the quality of the bus they are waiting for, the waiting infrastructure they are stood in and the quality of the passenger information they are reading.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or FreedomOfInformationOfficer@gov.wales. Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely