



Ein cyf/Our ref ATISN 10942

15 December 2016

Dear ,

Request for Information – ATISN 10942

I wrote to you on 30 November regarding your request for information in relation to the T1 and T2 TrawsCymru services.

You asked for:

1. the name, job title and contact details of the person at the bus operator employed by the Welsh Government/Trawscymru who made the statement that "changing the departure time of the T1 from 18.40 to 18.45 would possibly have an effect on the statutory drivers' hours";
2. the name, job title and contact details of the person at the bus operator employed by the Welsh Government/Trawscymru who made the statement that "changing the departure time of the T1 from 18.40 to 18.45 would jeopardise the last connection of the day with the eastbound train at 20.47";
3. the name, job title and contact details of the person who made the statement that "in order to offer an efficient connection at Aberystwyth with the incoming T2 service, it was felt that the departure would need to be delayed by more than 5 minutes"; and
4. the name, job title and contact details of the person at Ceredigion Council who was consulted by the Welsh Government/Trawscymru regarding a change to departure time for the T1 in Aberystwyth from 18.40 to 18.45.



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Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

In relation to questions 1 and 2, the statements were not made by bus operators.

In relation to question 3, the statement was made by David Hall, TrawsCymru Manager, Welsh Government. TrawsCymru is the long distance bus service for Wales. Following discussions, it was the view of partners that the 18:40 T1 service from Abertystwyth to Carmarthen should not be delayed as the service needs to connect with the last eastbound train departure for Cardiff. Local authorities have discretion to contract additional local bus services should there be a demand.

In relation to your final question, Shan Witts and Gerwyn Jones in the Corporate Passenger Transport Unit at Ceredigion County Council were involved in discussions about the request to retime the 18.40 T1 journey from Aberystwyth to Carmarthen.

As outlined in our letter of 30 November, Sheena Hague, Deputy Director for Network Management, would be happy to meet you to discuss your concerns in more detail. If you would like us to arrange a meeting, please let us know.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or FreedomOfInformationOfficer@wales.gsi.gov.uk.

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Finally, I can confirm that we have received your further email of 1 December and will respond to you separately in response to your further queries.

Yours sincerely