



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 10897

Date: 25 November 2016

Dear ,

Request for Information – ATISN 10897

Thank you for your request which was received by the Welsh Government on 1 November 2016. You asked for information as detailed at annexe 1.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ

or

Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely



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CentralDepartments-FOI/DP@wales.gsi.gov.uk
Gwefan • website: www.cymru.gov.uk

Annex 1

What Applications are you running for:	Application	What versions of the above Applications are you running?	When was your last Application upgrade?	Are you planning another upgrade in the next 12-18 months?
Finance	SAP ERP	6.0 EHP4	2012	yes
HR	Snowdrop	Sage SnowdropKCS 2011	2016	No
Payroll	ePayfact	Version 1.0.9	December 2016	Yes
Project	Microsoft Project	2010	2015	Yes
CRM	Microsoft Dynamics CRM	2011	2013	Yes
Manufacturing	N/A	N/A	N/A	N/A
Sourcing	N/A	N/A	N/A	N/A
Invoice Scanning Tool	Kofax	10	2014	No
Are you using Config Snapshot	No	N/A	N/A	N/A
What BI Tool are you using	Business Objects	Xlr3, 4.1	2016	No
	Crystal Reports	11	Don't know	Yes
	SSRS	2008, 2012	2015	Yes
	Microsoft Power BI	V2	2016	Yes

- Do you have an Oracle support partner for applications?
No
- What kind of support is included in the contract (functional/technical/etc.?)
N/A
- What is the value of the application support contract?
N/A
- When does it expire?
N/A
- Are you running any Oracle Databases?
Yes
- If so, what versions are you currently running?
10.2.0.4.0
- What applications are being run on these Databases?
Permis and Qube

- Are you planning another Database upgrade in the next 12-18 months?
No
- Do you have an Oracle support partner for Databases? If so who?
No
- What is the value of the database support contract?
N/A
- When does it expire?
N/A
- Where are the databases held? Hosted, onsite/offsite?
Located onsite
- If not, how many in-house DBAs do you have?
None
- Where do you advertise any Oracle procurement opportunities?
National Procurement Service (NPS)
- Who is responsible for looking after the contract for the Oracle estate?
Duncan Hamer
- Who is responsible for looking after the licenses for the Oracle estate?
Duncan Hamer
- How much do you pay annually for Oracle Support & Maintenance?
Nothing
- When does this contract renew?
N/A
- Do you work with off-shore partners?
No