

Software Category	Software Supplier	Software Brand	Contract Description	Number of Users / Licences	Annual Spend	Contract Duration	Contract Start Date	Contract Expiry	Contract Review Date	Comments	Contact Details
ERP / Finance	SAP	SAP ECC	SAP enterprise support. Allowing access to SAP experts for assistance with SAP incident resolution	Basis - 4, Professional user - 68, Limited professional user - 736, Employee user - 2612		Reviewed annually	Jan-2016	Dec-2017	Nov-2017		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
	LANSA	LANSA	Support and Maintenance	5 Developers, No limit on users, Set maintenance cost.	£25,000 (Inc. VAT)	Reviewed annually	Sep-2016	Aug-2017	Jul-2017		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
	CODA	CODA Financials	Support and Maintenance	5 concurrent users	£14,800.00 (Inc. VAT)	Reviewed annually	May-2016	Apr-2017	Mar-2017		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
	IBM	OS400	Allows us to run iSeries systems for eGrants, T&S etc.	No Limit	3 year cost up-front for 2 systems £4,100.00 (Ex. VAT)	3 years	Mar-2015	Feb-2018	Jan-2018		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
CRM	Microsoft	Microsoft Dynamics CRM 2011 (V5)	No on-going contract. Perpetual licences purchased in 2012.	Perpetual user licences - 850. Perpetual Server Licences - 4. Perpetual External Connector Licences - 8.	N/A	N/A	N/A	N/A	N/A		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
	Microsoft	Microsoft Dynamics CRM	Microsoft Services Premier Support Package which offers direct access to Microsoft technical experts. 50 Hours per annum.	N/A	£33,000.00 (Ex. VAT)	12 months Support and Maintenance.	31/07/2015	30/07/2016		The contract for CRM Premier Support has not been renewed.	Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
HR	Sage	Snowdrop 2011	Annual Support and Maintenance.	50 Concurrent. 150 Users. 2500 Managers and 6000 Employees for HR Self Service.	£53,941.97 (Ex. Vat)	12 months Support and Maintenance	01/08/2016	31/07/2017	Annual Contract		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk
Payroll	CGI	ePayfact 2.0 version 1.0.8	UK Consortium Framework	60	£207,000.00 (Inc. VAT)	4 Years	01/12/2015	30/11/2019	01/10/2019		Commercial & Procurement ICT ICTProcurement@Wales.gsi.gov.uk