

Swyddfa'r Prif Weinidog a Swyddfa'r Cabinet

Office of the First Minister and Cabinet Office



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 10860

Date: 9 November 2016

Dear ,

Request for Information – ATISN reference 10860

Thank you for your request which was received by the Welsh Government on 18 October 2016. I have set out at Annex 1, the questions you submitted and my response to each.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ

or

Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely



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MEWN POBL | IN PEOPLE

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ATISN 10860

Contract information relating to following:

Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats

Intrusion Detection - [network intrusion detections systems](#) (IDS) and [network intrusion prevention systems \(IPS\)](#) services that detect Web application attacks and include anomaly-awareness in addition to handling older threats that haven't disappeared.

Web Applications Firewall - A Web application firewall (WAF) is a firewall that monitors, filters or blocks the HTTP traffic to and from a Web application.

Threat Monitoring - organizations and security analysts to identify and protect against security threats.

Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

Encryption Facilities - s a host based software solution designed to encrypt sensitive data before transferring it to tape for archival purposes or business partner exchange.

For each of the different types of cyber security services can you please provide me with:

1. Who is the existing supplier for this contract?
2. What does the organisation spend for each of contract?
3. What is the description of the services provided for each contract?
4. What is the expiry date of each contract?
5. What is the start date of each contract?
6. What is the contract duration of contract?
7. What is the hardware brand? If available.
8. What is the software brand? If available?
9. The responsible contract officer? Full name, job title, contact number and direct email address.

The Welsh Government's deployment and use of cyber security tools and services forms part of an overall ICT outsource arrangement with these services provided by our contracted ICT outsource supplier. We do not hold individual contracts for the cyber security services listed in your request. As such individual contract and service information for contracts does not exist. I am able to provide an overall description of the contract arrangements in place with our ICT outsource provider.

In 2004, the Welsh Government awarded a contract to Siemens Business Services (which was novated to Atos ICT Services and Solutions Ltd in 2012) to provide a fully managed service for ICT systems and services for a period of 10 years (2004 to 2014). In 2012 a decision was taken to extend the contract by a further 5 years to Jan 2019 (15 years in total). The contract is known as the Merlin contract.

As part of the Merlin contract Atos provide the management, maintenance and compliance of security management for Welsh Government. This includes the following elements:

- InfoSec Policy Maintenance
- Information Security Risk Management
- Management and Assurance of Compliance with Customer Policy
- Risk Register/Dispensations Log
- Enterprise Security Architecture Design
- Security Change Management Review
- Legal Compliance Implications for Information Security
- Security Incident Management
- Patch Management
- Secure laptop, desktop, server and client builds
- Access control permissions and user accounts
- Effective Vulnerability and Penetration Testing Management
- Protective Monitoring and Exception analysis
- Secure Backup and Recovery
- Secure Disposal
- Security Audit and Review Programme
- Security Governance (ISMF)
- Security Issue Management

These services are covered within an overall service management charge for which we do not hold individual contract information or costs for these security services. Alongside the services listed above the following annual service costs are identifiable:

- Firewall Services - £120,859.
- Protective Monitoring - £137,448

To support the above services a range of hardware and software has been procured. The table below lists the existing annual operational costs (2016/17) for hardware and software.

Service	Category	Cost
Checkpoint Firewall	Standard Firewall	£52,808
Annual support and maintenance of the Checkpoint firewalls	Standard Firewall	£49,590
Cisco ASA Firewalls – Support	Standard Firewall	£1,196
Bluecoat Hardware & Software Support	Web Applications Firewall	£248,086
Bluecoat packet shapers contract renewal	Web Applications Firewall	£6,474
Sentinel Charges 2016	Threat Monitoring	£13,985
Trend Micro Protection Suite Complete (Cost included with service provision)	Anti-Virus Software	£0 (Part of managed service charge)
Egress switch perpetual subscription (ESMS1000)	Encryption Facilities	£8,430

The responsible officers for the Merlin contract are:

For contract compliance and service delivery

Responsible: Crispin O’Connell

Job Title: Deputy Director ICT (CTO Welsh Government)

Telephone: 02920 826189

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For commercial and procurement arrangements

David Nicholson

Job Title: Head of Commercial and Procurement (ICT)

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