



24 October 2016

Dear

**Request for Information – ATISN 10790**

I wrote to you on 3 October regarding your request for information. In your request you asked:

1. What ISPs (internet service providers) were consulted when this scheme was set up.

Airband Community Internet Ltd  
Avanti Communications  
Avonline  
Bentley Walker Ltd  
Bluewave  
Carrier Wales  
Catalyst Systems  
Commsco  
Europasat  
Eutelsat  
GETelecom  
OrmeSat  
ResQ IT  
Rural Technologies Wales  
Satellite Internet Services (BeyonDSL)  
Satellite Solutions Worldwide (Europasat, Tariam)  
SES Astra  
Spectrum Internet  
TFL Group Ltd

2. How many vouchers have been approved for each of the ISPs mentioned in question 1? What percentage of the overall awards is this.

Airband Community Internet Ltd - 3 approved applications - 2.34%  
Eutelsat - 0 approved applications



**BUDDSODDWYR | INVESTORS**  
**MEWN POBL | IN PEOPLE**

E&I FOI Team  
Welsh Government  
Treforest - QED Centre  
Main Avenue  
Treforest Industrial Estate  
Pontypridd  
CF37 5YR

[EconomyandInfrastructureFOI@wales.gsi.gov.uk](mailto:EconomyandInfrastructureFOI@wales.gsi.gov.uk)  
[www.gov.wales](http://www.gov.wales)

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

|                           |                                     |
|---------------------------|-------------------------------------|
| SES Astra                 | - 0 approved applications           |
| Avanti                    | - 0 approved applications           |
| Avonline                  | - 2 approved applications - 1.56%   |
| Bentley Walker            | - 2 approved applications - 1.56%   |
| Bluewave                  | - 28 approved applications - 21.88% |
| Carrier Wales             | - 0 approved applications           |
| Catalyst Systems          | - 5 approved applications - 3.91%   |
| Commsco                   | - 0 approved applications           |
| GETelecom                 | - 0 approved applications           |
| OrmeSat                   | - 2 approved applications - 1.56%   |
| ResQ IT                   | - 19 approved applications - 14.84% |
| Rural Technologies Wales  | - 4 approved applications - 3.13%   |
| Satellite Internet        | - 13 approved applications - 10.15% |
| Sat Solutions (Europasat) | - 6 approved applications - 4.69%   |
| Spectrum Internet         | - 1 approved application - 0.78%    |
| TFL Group                 | - 15 approved applications - 11.72% |

3. How many grants have been approved for ISPs not mentioned in question 1.  
28 grants have been approved.
4. What is the average processing time to date for each of the applications.  
We do not hold the information requested.
5. How many applications are processed per average working day.  
We do not hold the information requested.
6. What is the mean number of applications processed per day.  
We do not hold the information requested.
7. How many days are less than the mean number of applications processed.  
We do not hold the information requested.
8. What are the number of applications totally received and currently processed. What percentage of these applications were successful to receive the £400 voucher and how many for the £800 voucher.  
  
722 applications received and 212 approved or rejected with 68 per cent receiving a £400 voucher and 32 per cent receiving a £800 voucher.
9. How many of the £800 vouchers have been awarded to companies who have used ISPs mentioned in the answer to Q1.  
12 have been awarded to ISPs mentioned in Q1
10. How many of the £800 awarded vouchers have been to companies who have not been able to show 30mb/s downloading speed. What percentage is this of the overall awarded vouchers.  
  
None
11. How many of the £800 vouchers have been rejected due to not meeting the 30mb/s download speed.  
  
We do not hold the information requested.
12. What is the estimated current waiting time for applications to be approved.

Approximately 5-7 weeks

13. How many people are processing the applications on an average day? How many are officially assigned to process applications.

Three

14. How many applications have been processed each week since Jan 1 2016 – please list each week and number of processed applications and if they were awarded £400 or £800 voucher or rejected.

We do not hold the information requested.

15. What is the average recorded download speed for the awards of the £800 voucher.

We do not hold the information requested

16. Please list the geographical split by postcode area of all accepted vouchers by postcode area for both £400 and £800 awards.

See below.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or [FreedomOfInformationOfficer@wales.gsi.gov.uk](mailto:FreedomOfInformationOfficer@wales.gsi.gov.uk).

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Please list the geographical split by postcode area of all accepted vouchers by postcode area for both £400 and £800 awards.

£400

|          |
|----------|
| CH7 4NU  |
| HR5 3QE  |
| LD1 6YS  |
| LD3 8SR  |
| LD3 9ND  |
| LD4 4DR  |
| LD4 4DS  |
| LL20 7BJ |
| LL24 0EU |
| LL24 0LP |
| LL57 3AZ |
| LL65 4AF |
| LL65 4DE |
| LL70 9LQ |
| NP4 5XF  |
| SA10 7DX |
| SA12 9UR |
| SA12 9US |
| SA16 0BJ |
| SA16 0JH |
| SA17 4SN |
| SA17 5AN |
| SA17 5BN |
| SA17 5BW |
| SA17 5RF |
| SA18 2UD |
| SA19 6PT |
| SA19 7YE |
| SA19 8DF |
| SA19 8ER |
| SA2 7JP  |
| SA20 0HN |
| SA20 0UE |
| SA3 1ED  |
| SA32 7ER |
| SA32 7ET |
| SA32 7HJ |
| SA32 7NN |
| SA32 7PG |
| SA32 8EL |
| SA32 8ER |
| SA32 8LD |
| SA33 4HR |
| SA33 6AX |
| SA33 6EH |
| SA33 6SY |
| SA37 0LQ |
| SA38 9NW |
| SA39 9DD |

|          |
|----------|
| SA62 4QD |
| SA62 5RE |
| SA62 6HR |
| SA67 8AY |
| SA67 8HF |
| SA70 8RU |
| SY10 0AS |
| SY15 6LU |
| SY19 7DE |
| SY19 7DF |
| SY20 9PE |
| SY21 9LQ |
| SY5 9BT  |

£800

|          |
|----------|
| CF10 5LE |
| LD3 8ND  |
| LL36 9LS |
| LL48 6SN |
| LL53 8LR |
| NP8 1RT  |
| SA19 7TB |
| SA33 4RA |
| SA33 6SY |
| SA62 3HT |
| SA62 3TS |
| SA62 3XD |
| SA62 3XH |
| SA62 5LG |
| SA62 6DR |
| SA62 6NE |
| SA62 6NF |
| SA62 6NG |
| SY15 6EF |
| SY24 5DW |
| SY25 6PE |