



Arolygiaeth Gofal a Gwasanaethau Cymdeithasol Cymru
Care and Social Services Inspectorate Wales

Sent by email to:

Eich cyf/Your ref
Ein cyf/Our ref ATISN 10635

Dyddiad / Date: 01/09/2016

Dear ,

ATISN 10635

Thank you for your request which I received on 5th August 2016. You asked for the following information relating to the CSSIW Performance Evaluation Inspection Report on LA City & County of Swansea (2014-15):

1. What Swansea quantitative data was used to evidence your statement - "The council's children's services are providing children and families with a sustainable, focused service which is improving outcomes for children." (CSSIW, 2014/15, p.10).
2. Additionally, please would you specify reasons why Swansea LA's LAC figures are substantially higher than the national average, as well as Cardiff (the capital city for Wales).
3. Thirdly, would you confirm if Swansea LA's LAC figures are the highest in Wales?

CSSIW's response to each point is below:

1. In order to evidence the statement quoted, the Area Manager triangulated various sources of evidence supplied by the local authority related to Swansea Children's Services including:

Annual Report Director of Social Services
Head of Child and Family Services Report
Child & Family Services Business Plan 2012/15 Performance Report
Business Plan 2015/17
Corporate I Safeguarding Policy
Social Services Future Model
Monthly Performance data and reports
Workforce development strategy 2013/14

AGGCC
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Llywodraeth Cymru
Adeiladau'r Llywodraeth
Parc Busnes Rhydycar
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www.aggcc.org.uk
Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

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CSSIW
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We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Meetings with Senior Management Team
Meetings with Children's Services staff
Observation of Scrutiny Committee
Observation of "front door" services
Observation of a LAC Review.

2. Following a search of our records, we have established that the information you require is not held. We would suggest contacting the Local Authority for this information.
3. Performance Evaluation Reports for the same period for all other Local Authorities in Wales are available in the 'Our Reports' section of [CSSIW's website](#). By comparing the information contained in these reports you can see that Swansea's LAC figures are not the highest in Wales for 2014-15.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely