



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 10528

Date: 7 July 2016

Dear ,

Request for Information – ATISN reference 10528.

Thank you for your request which was received by the Welsh Government on 27 June 2016. You asked for the following information::

1. What software licenses the ICT team owns (size and module).
None.
2. Existing/Current Supplier.
SolarWinds is provided by our outsourced ICT provider and is licensed by them.
3. Current maintenance contract duration: (Please can you also include notes if the contract includes any contract extension periods).
We do not hold any SolarWinds licenses.
4. Contract expiry date (When the maintenance/support is due for renewal again).
See above.
5. Contract review date (An approximate date of when the organisation is planning to review this particular contract).
See above.
6. Internal Contact within the Network area. (The person from within the organisation that is responsible for reviewing and renewing this particular platform. Please include there full name, job title, direct contact number and direct email address).
Welsh Government do not have any staff supporting SolarWinds.
7. And procurement process that takes places to renew the maintenance/support contract (framework name, three quotes, etc)..
Any procurement is done via the National Procurement Service, if Welsh Government had a requirement for SolarWinds.



If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or

Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely