



Our Ref: ATISN 10456

26 May 2016

Dear ,

Thank you for your email of 19 May 2016 asking for the following information under the Freedom of Information Act (2000);

For the months January to April 2016;

- Which health authorities have needed to use external ambulance sources?
- How many ambulance shifts have been covered by external suppliers?
- What is the specific cost of employing external ambulance services to Wales?

The Welsh Government does not hold the information you have requested. This is operational information that the Welsh Ambulance Services NHS Trust (WAST) will possess. You may, therefore, wish to contact WAST direct with this request and the contact details are as follows;

Information Governance
Welsh Ambulance Services NHS Trust
Trust Headquarters
HM Stanley Site
Upper Denbigh Road
St. Asaph
Denbighshire
LL17 0RS

Tel: 0300 123 23 10

Email: amb.infogov@wales.nhs.uk

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit
Welsh Government
Cathays Park
Cardiff
CF10 3NQ
Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. Please note you should pursue the matter through our internal procedure before you complain to the Information Commissioner as they will not normally investigate a complaint until it has been through our own internal review process. The contact details are as follows;

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 01625 545 745
Email: casework@ico.org

Also, if you think that there has been maladministration in dealing with your request then you may make a complaint to the Public Services Ombudsman for Wales who can be contacted at:

Public Services Ombudsman for Wales
Ffordd yr Hen Gae
Pencoed
Bridgend
CF35 5LJ

Yours sincerely,