



9 June 2016

Dear ,

Request for Information – ATISN 10445

I wrote to you on 18 May regarding your request for information. Between 2010 and 2015 (in each year) you asked for information relating to damage caused by potholes on the routes managed by the Welsh Government, specifically:

The number of compensation claims made by motorists for damage to their vehicles and how many claims were successful. You also asked the amount the Welsh Government has paid out in compensation to motorists for each year during the same time period.

I can confirm we hold information relating to your request which is enclosed in the table at Annex A of this letter. Please note that the figures also include other carriageway defects. To distinguish pothole defects from all other carriageway defect figures would mean consulting historic files to establish whether the claim was in reference to a pothole or not and would likely take over 24 hours of time to locate, retrieve and extract the information. (The appropriate limit specified for central government set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 is £600, this represents the estimated cost of it taking over 24 hours).

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or
FreedomOfInformationOfficer@wales.gsi.gov.uk.

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,



BUDDSODDWYR | **INVESTORS**
MEWN POBL | **IN PEOPLE**

EST FOI Team
Welsh Government
Treforest - QED Centre
Main Avenue
Treforest Industrial Estate
Pontypridd
CF37 5YR

ES&T-FOI@wales.gsi.gov.uk
www.gov.wales

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Annex A

YEAR	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
HOW MANY COMPENSATION CLAIMS MADE IN RESPECT OF SURFACE DEFECTS	65	43	53	54	50
HOW MANY CLAIMS WERE SUCCESSFUL	4	1	16	3	3
HOW MUCH COMPENSATION WAS PAID	£417.68	£3,229.42	£482.88	£2,557.65	£4,022.39