



Our Ref: ATISN 10412

Date: 26 May 2016

Dear ,

ATISN 10412 – Health Efficiency Wales Scheme

Thank you for your request under the Freedom of Information Act 2000, which I received on 27 April regarding the “*Alternative Pathways Admission Avoidance Pilot*”, funded through the Welsh Government’s “*Efficiency Through Technology fund*”.

The Welsh Government holds some of the information requested which has been attached.

1. The business case for the scheme including the schemes aims and objectives.

This information is attached at Annex 1 and 2.

2. The areas of England that use a similar scheme.

We understand that a similar scheme may have operated in Hampshire, however the Welsh Government does not hold any information in relation to other schemes.

3. Copies of the guidance/instruction on how the competency of staff is judged against set specifications.

The Welsh Government does not hold this information. Staff are subject to the professional and clinical standards and the management procedures of the Welsh Ambulance Service Trust (WAST) and Medserve and so I suggest you contact them for this information.

4. The risk assessment undertaken to support the scheme.



The Welsh Government does not hold this information. I would suggest you contact the Emergency Ambulances Service Committee (EASC) as they are the commissioning organisation and may hold the information requested.

5. The identity of the organisation which is responsible and accountable for the scheme and how guidance/instructions on how the outcomes are measured.

EASC are accountable for the *Alternative Pathways Admission Avoidance* pilot as the commissioning organisation. Medserve are the delivery organisation. Outcomes are measured by Medserve and reported back to EASC as the commissioning organisation, which in turn provides monitoring reports to Welsh Government as the funding body.

6. Other information relating to the scheme not mentioned above.

Question 6 of your request is very broad in scope. It is estimated that it will cost more than the appropriate limit established in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 to consider your request and in this circumstance the regulations allow us to refuse to deal with it. The appropriate limit specified for central government is £600. When calculating whether or not your request exceeds the appropriate limit, we are allowed to consider the time it is likely to take to establish if we hold the information, locate the information, retrieve the information and extract it. If these tasks are estimated to take more than 24 hours of working time, the limit will have been exceeded. In this instance, we consider this to be the case and consequently we will not proceed with this element of your request. The reasons for using the Section 12 exemption are set out fully below.

In conducting just a preliminary search of email accounts of officials within the Health and Social Services Group that have been involved in the "*Alternative Pathways Admission Avoidance Pilot*", I have identified at least 26 personal mailboxes would need to be checked. On the day we I received your Freedom of Information request, one of these mailbox's sent/received 107 e-mails. Since initial discussions took place regarding the "*Alternative Pathways Admission Avoidance Pilot*" 164 working days have elapsed, therefore we could potentially be dealing with 107 emails X 164 working days = 2788 emails. I estimate that 1 minute would be required to check each e-mail, which would mean that it would take over 292 hours to complete this part of your request for just 1 person's mailbox. This is without investigating our electronic records.

In the circumstances, we will not take any additional action in relation to this element of your request and any further request for information received from you will be logged and handled as a new request. If you decide to submit a new request, we



would suggest that you consider how it might be possible to bring it below the appropriate limit. One option might be to focus your request on a more specific time scale for the information you are looking for.

7. The cost of one emergency call out under the scheme.

Welsh Government does not hold this information.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,
CF10 3NQ

or email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely,