

Period	The number of incidents have there been related to home oxygen use, broken down annually by ranking	The number of incidents that were related, or thought to be related, to smoking (including e-cigarettes)	The cause of concern or any information related to the incident, for example use of candles etc.
1 January – 31 December 2013	Total number of incidents in 2013 was 43, detailed as follows; Level 1 – negligible = 5 incidents Level 2 – minor = 14 incidents Level 3 – moderate = 17 incidents Level 4 – major = 6 incidents Level 5 – catastrophic = 1 incidents	21 incidents were related to smoking (including e-cigarettes)	There were 4 incidents relating to fire (non smoking) There were 6 incidents relating to slips/falls, handling & use The remaining 12 incidents were related to; • Welfare • Mis-interpretation of the HOOF (supplier) • Unauthorised equipment & installation modification • Product quality / pharmacovigilance / materiovigilance • Patient over and under use – adherence
1 January – 31 December 2014	Total number of incidents in 2014 was 152, detailed as follows; Level 1 – negligible = 79 incidents Level 2 – minor = 36 incidents Level 3 – moderate = 29 incidents Level 4 – major = 5 incidents Level 5 – catastrophic = 3 incidents	42 incidents were related to smoking (including e-cigarettes)	There were 8 incidents relating to fire (non smoking) There were 47 incidents relating to slips/falls, handling & use The remaining 55 incidents were related to; • Failed / late delivery / loss of supply • Violence / aggression • Welfare • Theft / fraud • Patient / carer refusal for installation or access to equipment • Data protection issues / security breach • Mis-interpretation of the HOOF (supplier) • Unauthorised equipment & installation modification • Media involvement / letters expressing patient concerns from MPs • Incident requiring external agency involvement • Product quality / pharmacovigilance / materiovigilance • Patient over and under use – adherence

1 January – 31 October 2015	Total number of incidents in 2015 was 152, detailed as follows; Level 1 – negligible incidents = 110 Level 2 – minor incidents = 24 Level 3 – moderate incidents = 15 Level 4 – major incidents = 3 Level 5 – catastrophic incidents = 0	25 incidents were related to smoking (including e-cigarettes)	There were 3 incidents relating to fire (non smoking) There were 52 incidents relating to slips/falls, handling & use The remaining 72 incidents were related to; • Failed / late delivery / loss of supply • Violence / aggression • Welfare • Cold /cryogenic burns • Patient / carer refusal for installation or access to equipment • Data protection issues / security breach • Mis-interpretation of the HOOOF (supplier) • Unauthorised equipment & installation modification • Incident requiring external agency involvement • Product quality / pharmacovigilance / materiovigilance • Patient over and under use – adherence
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