



Ein cyf/Our ref ATISN 10246

2 March 2016

Dear ,

Request for Information – ATISN 10246

Thank you for your request for information which I received on 1 March. You have asked for information relating to the Cardiff Airport Express (T9) bus service.

You have asked for information on the number of passengers who used the service, a breakdown of the number of passengers per month showing the numbers moving in each direction, and the total subsidy for the period 1 August 2015 to 29 February 2016. You also asked for the monthly running cost and information regarding any review process that exists regarding the T9 service.

I can confirm that we hold some information relating to your request.

During the time period specified, 93,279 passengers used the service and it received a subsidy of £290,607. In August 2015, there were 10,012 passengers, in September 11,879, in October 22,258, in November 13,090, in December 11,740, in January 2016 11,359 and in February 13,041. We do not hold information relating to the numbers of passengers travelling in each direction.



BUDDSODDWYR | INVESTORS
MEWN POBL | IN PEOPLE

EST FOI Team
Welsh Government
Treforest - QED Centre
Main Avenue
Treforest Industrial Estate
Ponty pridd
CF37 5YR

ES&T-FOI@wales.gsi.gov.uk

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

The service requires an operating subsidy of £41,515 per calendar month. The service was reviewed for the Welsh Government in 2014 by Professor Stuart Cole.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or FreedomOfInformationOfficer@wales.gsi.gov.uk. Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely