



Llywodraeth Cymru
Welsh Government

Our ref: ATISN 10092
Date: 28th January 2016

Dear

ATISN 10092 – Wi-Fi Contracts

Thank you for your request which was received by the Welsh Government on the 12th January 2016.

You asked for information regarding the Wi-Fi contract(s), especially around managed guest and visitor Wi-Fi, within Welsh Government.

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.

WG do not have a contracted Supplier for Wi-Fi. Wi-Fi equipment has been purchased via various frameworks, and has been installed and is supported by WG Staff.

2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

3. Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

4. What is the contract Type: 1. WiFi= WiFi contract, 2. Managed=Part of a larger contract, 3. In-house=is the Wi-Fi managed and maintained in-house.

We do not hold the requested information as there is no Wi-Fi contract.

4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

The WG supported W-Fi provides unlimited free access for Staff and Visitors.

6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

BT / PSBA Internet , HP, Cisco and DLINK hardware.

7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

We do not hold the requested information as there is no Wi-Fi contract.

10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

We do not hold the requested information as there is no Wi-Fi contract.

Enquiries regarding the WG in-house supported Wi-Fi can be sent to:

Head of ICT Strategy and Services
First Minister and Cabinet Office
Welsh Government
Cathays Park
Cardiff
CF10 3NQ

ICTServiceControl@wales.gsi.gov.uk

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place. Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

WG have no plans to establish a Wi-Fi contract, but are looking at options to expand the current capability via WG Staff and NPS frameworks.

If this service is provided in-house please provide me with:

1. Number of Users.
Accessible to approximately 5500 staff plus visitors
2. Number of Locations/Site.
10.
3. End User Offer
Unlimited free access for WG Staff and Visitors
4. Manufacturer Name/Brand
BT / PSBA Internet, HP, Cisco and DLINK.
5. Contact Details- I require the person from within the organisation responsible for the Wi-Fi
Head of ICT Strategy and Services
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If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

WG do not have Wi-Fi provided as part of a managed service, hence there is no contract and therefore there are no details available for the following:

1. Current Provider.
2. Number of Users- This is normally the total number of staff with the organisation.
3. Contract Description- Please can you provide me with a brief contract description of the overall contract.
4. Contract Expiry Date- Please
5. Contract Review Date
6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,
Welsh Government,
Cathays Park,
Cardiff,

CF10 3NQ

or

Email: FreedomOfInformationOfficer@wales.gsi.gov.uk

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at:

Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire,
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely

Head of Commercial and Procurement ICT