



Eich cyf/Your ref
Ein cyf/Our ref ATISN 10062

Llywodraeth Cymru
Welsh Government

14 January, 2015

Dear ,

Request for Information – ATISN 10062

I wrote to you on 22 December in relation to the catering service provided on Arriva Trains Wales Cambrian services between Aberystwyth and Shrewsbury/ Birmingham. You asked:

1. Early Morning Services departing from Aberystwyth at 0530 and 0730 to Birmingham - has an agreement been made to provide catering on these services, and if it has, what is the minimum level of catering specified, and is a payment made by the Welsh Government to fund these catering services? If a payment is made, please specify the amount and to the name of the legal entity the payment is made to.
2. Evening services arriving into Aberystwyth at 2119 and 2337 from Birmingham - has an agreement been made to provide catering on these services, and if it has, what is the minimum level of catering specified, and is a payment made the Welsh Government to fund these catering services? If a payment is, please specify the amount and the name of the legal entity the payment is made to.
3. Sunday services - has any extension been made to the franchise agreement requirement of catering being provided between 1400 - 1800 on Sunday, and if it has what additional train services are required to be catered, and what is the minimum level of catering specified?
4. Additional services between Aberystwyth and Shrewsbury launched on 17th May 2015 - was a requirement to provide catering on any of these services included in the agreement to operate the enhanced service, or is the provision of a catering service required otherwise? If catering is required on any of these services, which services are required to have catering provided, and what is the minimum level of catering specified?
5. With respect to the entire catering operation provided by Arriva Trains Wales' At Seat Catering subsidiary across the entire Wales and Borders franchise, has any agreement been made between the Welsh Government and the franchise holder to provide only fair



BUDDSODDWYR | INVESTORS
MEWN POBL | IN PEOPLE

Cathays Park
Cardiff
CF10 3NQ

www.wales.gov.uk

Rydym yn croesawu derbyn gohebiaeth yn Gymraeg. Byddwn yn ateb gohebiaeth a dderbynnir yn Gymraeg yn Gymraeg ac ni fydd gohebu yn Gymraeg yn arwain at oedi.

We welcome receiving correspondence in Welsh. Any correspondence received in Welsh will be answered in Welsh and corresponding in Welsh will not lead to a delay in responding.

trade coffee and/or tea? If any such agreement has been made, does it still apply, and is any payment made by the Welsh Government for this?

I can confirm we have not specified or funded any additional catering above the franchise requirements on Cambrian Line services between Aberystwyth and Birmingham. We have also not entered into any agreement with Arriva Trains Wales or At Seat Catering regarding the provision of any Fair Trade goods or services, this is a commercial matter for the franchisee.

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit, Welsh Government, Cathays Park, Cardiff, CF10 3NQ or FreedomOfInformationOfficer@wales.gsi.gov.uk.

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,

Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.

Yours sincerely