



Ein cyf / Our ref: ATI 10017

Dyddiad / Date: 5<sup>th</sup> January 2016

Dear ,

**Request for Information – Reference ATI 10017**

Thank you for your request which I received on 3<sup>rd</sup> December 2015. The information you requested is below:

- Number of businesses, and the total amount paid, to Welsh farmers in 2014 (Scheme year) under the Single Payment Scheme; Glastir; Glastir Advanced; and, Glastir Organic Schemes.

| Scheme (2014 scheme year) | Number of businesses | Total Amount |
|---------------------------|----------------------|--------------|
| Single Payment Scheme     | 16,129               | £208,440,000 |
| Glastir                   | 3982                 | £27,742,000  |
| Glastir Advanced          | 698                  | £6,162,000   |
| Glastir Organic           | 734                  | £3,708,000   |

- The total cost of administering these schemes over the same period.

**£18,119,000**

- Number of Welsh Government staff and Contractors working on behalf of the Welsh Government to administer the above scheme?

**305 Welsh Government, 31 Contractors**



- The total figure in pounds sterling that came from Europe in 2014 scheme year to pay for these schemes.

**£225,938,000**

- The yearly running cost of the Rural Payments Wales customer contact centre, how is this funded and how many people are employed in the Rural Payments Wales customer contact centre?

**The yearly cost of the Rural Payments Wales customer contact centre is £473,000 funded from Welsh Government Departmental Running Costs. This includes the costs of 16 staff. Please note that when call centre demand is low the team undertake other RPW functions.**

- The total cost incurred when said call centre was set up.

**£467,000**

If you are dissatisfied with the Welsh Government's handling of your request, you can ask for an internal review within 40 working days of the date of this response. Requests for an internal review should be addressed to the Welsh Government's Freedom of Information Officer at:

Information Rights Unit,  
Welsh Government,  
Cathays Park,  
Cardiff,  
CF10 3NQ

or Email: [FreedomOfInformationOfficer@wales.gsi.gov.uk](mailto:FreedomOfInformationOfficer@wales.gsi.gov.uk)

Please remember to quote the ATISN reference number above.

You also have the right to complain to the Information Commissioner. The Information Commissioner can be contacted at: Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF.

However, please note that the Commissioner will not normally investigate a complaint until it has been through our own internal review process.



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